Looked after at Home, not Home Alone: Partnership Working

Karen McCulloch, Team Manager, Includem
Rebecca Scotland, Social Worker, Glasgow
Kyle Thomson, Young Person

CELCIS Conference 2013
• Kyle referred to Includem when he was 14yrs old for risk taking and offending behaviour.

• Includem supported Kyle to remain at home

• Includem supported Kyle to live safely within his community and into adulthood.
1. Referral and Assessment

This can happen within 24hrs

Initial enquiry to Includem

Referral Form sent and Team Manager phones Social Worker

Referral Form completed and returned

Referral Meeting - S.W. and Includem. Complete Risk Assessment. Agree service objectives and initial support plan. (If Crisis referral agree by phone)

Initial Joint contact with Includem, Social Worker and Young Person. Can be within 24hrs of referral meeting. (If Crisis referral initial contact without Social Work e.g. weekend)
Stages through Includem
Intensive Support

1. Referral and Assessment
2. Engagement with Young People and their Families
3. Multi-agency working
4. Dealing with Crises
5. Transitions
2. Engagement with Young People and their Families

• Quality relationships are absolutely key – listen, trust, respect

• Persistence pays – expect resistance

• Being there at times of need and crisis

• Continuity especially through transitions

• Use the relationship
3. Multi-agency working

• Communication is key
• Service available out of hours
• Helpline 24hrs/7days
• Relationship between workers
4. Dealing with crises

What happens when –

It's 8pm

Mum and Kyle screaming at each other with threat of violence and risk of placement breakdown?
5. Transitions

- ABL This is My Future
- Relapse prevention plan
- Transition to use other support services
- Big Lottery Funded Transitional Support